

# WHO SHOULD YOU CALL?

Contact our plan providers directly if you have questions or would like more detailed information about our plans. Then, if you need additional assistance regarding your benefits, contact Chandler's Benefits Department.

PLAN PROVIDER	FOR QUESTIONS ABOUT...	PHONE	WEBSITE
UMR	Medical eligibility and benefits; claims and appeals; precertification; ID cards	844.212.6811	<a href="https://www.UMR.com">UMR.com</a>
MaxorPlus	Prescription benefits	800.687.0707	<a href="https://www.MaxorPlus.com">MaxorPlus.com</a>
Teladoc	Virtual physician visits	800.835.2362	<a href="https://www.Teladoc.com">Teladoc.com</a>
ComPsych	Employee assistance program; counseling and work-life services	833.955.3386	<a href="https://www.GuidanceResources.com">GuidanceResources.com</a>
HealthEquity	Health savings account; flexible spending account	866.346.5800	<a href="https://www.HealthEquity.com">HealthEquity.com</a>
Delta Dental	Delta Dental plan	602.938.3131 800.352.6132	<a href="https://www.DeltaDentalAZ.com">DeltaDentalAZ.com</a>
Total Dental Administrators	TDA DHMO dental plan	888.422.1995	<a href="https://www.TDAdental.com">TDAdental.com</a>
VSP	Vision benefits	800.877.7195	<a href="https://www.VSP.com">VSP.com</a>
MetLife	Basic and supplemental life and AD&D plans; voluntary short-term disability; worksite benefits	877.638.7868	<a href="https://www.MetLife.com">MetLife.com</a> <a href="https://www.MyBenefits.MetLife.com">MyBenefits.MetLife.com</a>
MetLife Hyatt Legal	Prepaid legal coverage	800.821.6400	<a href="https://www.LegalPlans.com">LegalPlans.com</a>
Nationwide	Pet insurance	877.738.7874	<a href="https://www.Petinsurance.com">Petinsurance.com</a>
WEX Health	COBRA administration	866.451.3399	<a href="https://www.WexINC.com">WexINC.com</a>
LIG Solutions	Health insurance coverage solutions (Medicare, COBRA, individual)	844.214.0598	<a href="https://www.Partner.LIGSolutions.com/kairos-chandler">Partner.LIGSolutions.com/kairos-chandler</a>
Chandler USD Benefits Department	All other benefit-related questions	480.812.7651 480.812.7036	<a href="https://www.CUSD80.com">CUSD80.com</a>